

Shipping Policy

General Shipping Information

1.1 Shipping Locations: We currently offer shipping to In and around India .Please note that some products may have shipping restrictions to certain locations, and we reserve the right to refuse shipping to specific addresses.

1.2 Shipping Methods: We offer various shipping methods to ensure timely delivery of your orders. The available shipping methods and associated delivery times will be displayed during the checkout process. Please note that the estimated delivery times are provided by the shipping carrier and may vary depending on factors beyond our control.

1.3 Order Processing Time: Orders are typically processed within two business days from the date of purchase. During high-volume periods or promotional campaigns, order processing times may be longer. We strive to process orders as quickly as possible and will provide updates regarding any delays.

Shipping Costs

2.1 Shipping Rates: Shipping rates are calculated based on various factors, including the destination, package weight, and shipping method selected. The applicable shipping charges will be displayed during the checkout process before you complete your purchase.

2.2 Free Shipping: We may offer free shipping promotions for orders that meet certain criteria, such as a minimum order value or specific product eligibility. Details regarding free shipping offers will be communicated on our website or during the checkout process.

Order Tracking

3.1 Shipment Tracking: Once your order is shipped, you will receive a shipping confirmation email containing a tracking number and instructions on how to track your package. You can use this tracking number to monitor the progress of your shipment on the carrier's website.

3.2 Delivery Updates: We will strive to provide you with regular updates regarding the status of your shipment. However, please note that tracking information may not be immediately available or updated in real-time, depending on the shipping carrier's systems.

Customs and Duties

4.1 International Orders: For orders shipped to countries outside of the originating country, the recipient may be subject to import duties, taxes, and customs clearance fees, which are levied once the package reaches the destination country. Any additional charges for customs clearance must be borne by the recipient; we have no control over these charges and cannot predict their amount. Customs policies vary widely from country to country, so we recommend contacting your local customs office for further information.

4.2 Customs Declarations: We are required to complete customs declarations accurately and honestly. We cannot mark items as gifts or undervalue the invoice price on customs forms to evade customs duties or taxes. Falsifying customs declarations is illegal and can result in penalties or legal consequences.

Shipping Support

If you have any questions or concerns regarding shipping, delivery, or tracking, please contact our customer support team at apsmimpex@gmail.com. We are committed to providing assistance and resolving any shipping-related issues to the best of our abilities.

Note: It is important to tailor your shipping policy to your specific business needs and the shipping options available to you. Additionally, comply with any applicable shipping laws, regulations, and restrictions, and consult legal professionals if needed.

Refund and Cancellation Policy

Refund Policy

1.1 General Refunds: We strive to ensure that you are satisfied with your purchase from our e-commerce website. If you are not completely satisfied with your order, you may be eligible for a refund subject to the following conditions:

- The item must be in its original condition, unused, and in the original packaging.
- You must request a refund within three days from the date of delivery.
- Proof of purchase, such as the order number or receipt, may be required.
- Certain items, such as perishable goods or personalized products, may not be eligible for a refund unless they are damaged or defective.

1.2 Refund Process: To request a refund, please [provide instructions on how customers should request a refund, such as contacting customer support or filling out an online refund form]. Once we receive your refund request and verify that it meets the refund criteria, we will process your refund within Seven days. The refund will be issued to the original payment method used for the purchase.

1.3 Shipping Costs: Shipping costs are generally non-refundable unless the return is due to an error on our part or if the item received is damaged or defective. If eligible for a refund, the refund amount will exclude any shipping charges.

2. Cancellation Policy

2.1 Order Cancellation: You may request to cancel an order before it has been shipped. To cancel an order, please [provide instructions on how customers should request an order cancellation, such as contacting customer support or using an online cancellation form]. We will make every effort to accommodate your request; however, we cannot guarantee that the cancellation can be processed if the order has already been shipped.

2.2 Refunds for Cancelled Orders: If your order is successfully cancelled before it is shipped, a full refund will be issued to the original payment method used for the purchase.

3. Exceptions

Please note that the following situations may have different refund and cancellation policies:

- Digital products or services: Refunds for digital products or services, such as software downloads or online courses, may have specific terms and conditions outlined at the time of purchase.
- Promotional or discounted items: Refunds for items purchased during a promotional sale or with a discount may be subject to additional terms and limitations specified at the time of purchase.

4. Contact Information

If you have any questions or concerns about our refund and cancellation policy, please contact our customer support team at apsmimpex@gmail.com . We will be happy to assist you and provide further clarification.

Note: It is important to tailor your refund and cancellation policy to your specific business needs and legal requirements. It is recommended to consult with legal professionals to ensure compliance with applicable laws and regulations.

Terms and Conditions

Please read these Terms and Conditions carefully before using our website. These Terms and Conditions govern your access to and use of Apsm impex] ("www.apsmimpex.com "). By accessing or using the Website, you agree to be bound by these Terms and Conditions. If you do not agree with any part of these terms, you should not use the Website.

1. Use of the Website

1.1 Eligibility: You must be at least 18 years old to use this Website. By using the Website, you represent and warrant that you are at least 18 years old.

1.2 Account Registration: If you choose to create an account on our Website, you are responsible for maintaining the confidentiality of your account and password. You agree to provide accurate, current, and complete information during the registration process and to update such information as necessary. You are responsible for all activities that occur under your account.

1.3 Prohibited Activities: You agree not to use the Website for any illegal, unauthorized, or prohibited purposes, including but not limited to:

- Violating any applicable laws or regulations
- Impersonating any person or entity or falsely claiming an affiliation with any person or entity
- Interfering with or disrupting the operation of the Website or its servers
- Uploading or transmitting any viruses, malware, or other malicious code
- Collecting or harvesting any personally identifiable information from other users of the Website
- Engaging in any activity that may negatively affect the user experience or the security of the Website

2. Product Information and Pricing

2.1 Product Descriptions: We strive to provide accurate and up-to-date information about the products available on our Website. However, we do not warrant that the product descriptions, images, or other content on the Website are complete, reliable, current, or error-free. Any reliance on such information is at your own risk.

2.2 Pricing: We make every effort to ensure that the prices displayed on our Website are accurate and up-to-date. However, pricing errors may occur. We reserve the right to correct any pricing errors and to cancel or refuse any orders placed at an incorrect price.

3. Intellectual Property

3.1 Ownership: All content on the Website, including text, graphics, logos, images, videos, and software, is the property of [Your E-commerce Website Name] or its licensors and is protected by copyright, trademark, and other intellectual property laws.

3.2 Limited License: You are granted a limited, non-exclusive, non-transferable license to access and use the content on the Website for personal, non-commercial purposes. You may not reproduce, distribute, modify, create derivative works of, publicly display, or perform the content without our prior written consent.

4. Limitation of Liability

To the maximum extent permitted by law, www.apsmimpex.com and its affiliates, officers, directors, employees, agents, and suppliers shall not be liable for any direct, indirect, incidental, special, consequential, or exemplary damages, including but not limited to damages for loss of profits, goodwill, data, or other intangible losses, arising out of or in connection with your use of the Website or the products purchased through the Website.

5. Indemnification

You agree to indemnify and hold harmless [Your E-commerce Website Name] and its affiliates, officers, directors, employees, agents, and suppliers from and against any claims, liabilities, damages, judgments, awards, losses, costs, expenses, or fees (including reasonable attorneys' fees) arising out of or in connection with your use of the Website, violation of these Terms and Conditions, or infringement of any third-party rights.

Privacy Policy

Effective date: 05/06/2023

At www.apamimpex.com we value the privacy of our users and are committed to protecting their personal information. This Privacy Policy outlines how we collect, use, disclose, and safeguard your information when you visit or make a purchase on our website. Please read this policy carefully to understand our practices regarding your personal data and how we handle it. By accessing or using our website, you agree to the terms of this Privacy Policy.

1. Information We Collect

1.1 Personal Information: We may collect personally identifiable information such as your name, email address, phone number, billing and shipping address, and payment information when you voluntarily provide it to us during the registration or purchase process.

1.2 Non-Personal Information: We may automatically collect non-personal information about your visit to our website, such as your IP address, browser type, device information, and operating system. This information is used to analyze trends, administer the site, and gather demographic information about our user base.

2. Use of Information

2.1 Personal Information: We may use the personal information we collect to:

- Process and fulfill your orders and provide customer support
- Communicate with you about your orders, account, or inquiries
- Send you promotional offers, newsletters, and other marketing materials (with your consent)
- Improve and personalize your experience on our website
- Prevent fraudulent activities and monitor the security of our website
- Comply with legal obligations

2.2 Non-Personal Information: We may use non-personal information to analyze and improve our website, customize the user experience, and for other business purposes.

3. Sharing of Information

3.1 Third-Party Service Providers: We may share your information with third-party service providers that help us with various aspects of our business operations, such as payment processing, shipping, and marketing. These service providers are authorized to use your information only as necessary to provide services to us.

3.2 Legal Requirements: We may disclose your information if required to do so by law or in response to a valid legal request from a government authority or court.

3.3 Business Transfers: In the event of a merger, acquisition, or sale of our business, your information may be transferred as part of the transaction. We will notify you via email or a prominent notice on our website before your information is transferred and becomes subject to a different privacy policy.

4. Cookies and Tracking Technologies

We may use cookies, web beacons, and other tracking technologies to enhance your browsing experience and collect information about how you use our website. You can modify your browser

settings to manage cookies or opt-out of certain tracking technologies, but please note that this may affect the functionality of our website.

5. Data Security

We take reasonable measures to protect your personal information from unauthorized access, disclosure, alteration, and destruction. However, no method of transmission or storage is 100% secure, and we cannot guarantee the absolute security of your data.

6. Your Choices

You have the right to review, update, and delete the personal information you have provided to us. You may also opt-out of receiving promotional communications from us by following the instructions in those communications or contacting us directly.

7. Children's Privacy

Our website is not intended for children under the age of 13. We do not knowingly collect personal information from children. If you believe we have inadvertently collected information from a child, please contact us immediately, and we will take steps to remove the information.

8. Changes to this Privacy Policy

We reserve the right to modify this Privacy Policy at any time. Any changes will be effective when posted on our website. We encourage you to review this Privacy Policy periodically for any updates.